POWERED by **OPTIONS**

Prepay





With Prepay, you pay for electricity how and when you choose, the same way you buy groceries or gasoline. Purchasing electricity before you use it allows you to control your budget. You make can make payments online, over the phone, or in person at an office location or kiosk. And there are no security deposits or late fees.

When your account runs low, you will get an alert by phone, text or email, letting you know it is time to recharge your account. If funds in your account run out, electrical service will be automatically disconnected. You will be notified by phone, text or email, that your service has been cut off. You can recharge your account at any time, day or night and service will be automatically restored. There are no disconnection or reconnection fees.

Instead of a monthly statement, your usage and balance are calculated daily. Track your usage by phone or online at CHELCO.com or on the the CHELCO Connect app.

BENEFITS





No late fee



Allows you to control your budget



Pay for electricity, in advance, how and when you choose



No monthly statement, usage calculated daily



Alert by phone, text or email when account runs low, is suspended or reconnected



No fees for disconnection or reconnection



Get started for only \$70



Same rate as traditional billing



HOW DO I GET STARTED?

New customers will pay a \$15 account set up fee, a \$5 membership fee, and purchase a minimum of \$50 in energy. No deposits required.

Existing members with a traditional account may convert to prepay billing at any time. Any deposits on your existing account will be credited toward account balances or to your prepay account.

Should you decide prepay billing doesn't work for you, it's simple and easy to return to a traditional account after six months following a credit check. You may be required to pay an appropriate deposit.